



What to do if you can't see the Buy Membership option in ENgage

This guide explains why you might not be able to see the **Buy membership at {your Club}** option and can only see the **Buy membership at England Netball** button when you sign into ENgage.

Assuming you have joined your club's database, your club will make membership available to you in one of two ways. The club will either opt to make their memberships available to you (and their registered users) on a self-service basis, or they will make them private and will send you a payment link directly. This decision is controlled entirely by your club's committee.

If you cannot see **Buy membership at {your club}** in the **Actions** box on your landing page in ENgage, this will be because your club has not made their memberships public. They may not have done this yet, or they may not intend on making them available publicly at all.

We advise you to speak with your club directly to determine how they are planning to operate, and to make sure that they haven't missed you unintentionally from their allocation, if they are emailing team members directly.